



### Sample Guest Feedback Survey

1. Did our home meet your expectations as communicated through our property advert and rental rules?  
 Yes  No

If no, why not?

2. How would you rate the cleanliness of our home?  
 Poor  Fair  Acceptable  Good  Great

3. How would you rate the comfort of the beds?  
 Poor  Fair  Acceptable  Good  Great

4. How would you rate the quality of the sheets and comforters?  
 Poor  Fair  Acceptable  Good  Great

5. How would you rate the quality of the towels?  
 Poor  Fair  Acceptable  Good  Great

6. Did you feel that there were enough towels and sheets provided?  
 Yes  No

7. Did you feel that the kitchen was adequately stocked?  
 Yes  No

If no, why not?



8. Were you able to use all the electronics/appliances easily?  
 Yes  No

9. Is there anything that needs to be replaced or updated?

10. What else could we provide to improve your stay?

11. Would you consider staying here again?  
 Yes  No  Maybe

If no, why not?

12. Would you recommend our home to friends or family?  
 Yes  No

If no, why not?

13. What is one thing we could do to improve your stay in the future?

14. Additional Comments:



*Note to Homeowner: You may edit and use this form as needed for your holiday rental business. If another homeowner wishes to use this form, please direct him/her [www.holiday-rentals.co.uk/info/owner-resources](http://www.holiday-rentals.co.uk/info/owner-resources).*

*HomeAwayHoliday-Rentals grants you (an individual) a limited, personal, non-exclusive, non-transferable, non-assignable license to use our forms (the "Forms") for your own personal, internal business use. The Forms may not be used on any other Web site (competing or otherwise) or in a networked computer environment. Except as otherwise provided, you acknowledge and agree that you have no right to modify, edit, copy, reproduce, distribute, create derivative works of, reverse engineer, alter, enhance or in any way exploit any of the Forms in any manner. You shall not remove any copyright notice from any Form.*